

July 29, 2004

Dear Bob:

L. and I wanted to express in writing our thanks for the *wonderful job you did* on our family room remodel. The work you did on the family room could be a candidate for extreme make-over. It was very important to us that it all work out since we spend so much time there. We *could not be happier* with the results. The *end product was exactly as planned*. The *workmanship is impeccable*. The project worked well for us in all respects, including the timing and budget. *We very much appreciate your hard work and attention to detail*. Feel free to give our name to prospective clients, we would be happy to provide a recommendation.

Very truly yours,

*L. & L. P.*

*Attorney, business owner/ Homemaker*

*Homeowners*