

April 1996

Dear Mr. Youngs:

I just wanted to take this opportunity to *thank you for the high quality work you performed* during the recent remodel of our home. Each person who has seen it  *marvels at the transformation*. But, more important than how nice it turned out or even the high quality of your craftsmanship  *we were most impressed by you*.

*You took the time to listen to our needs, wants and concerns and guided us to making sound decisions on what was best for us to do. You even took extra time to deal with the window company when the original windows arrived in poor condition. And, unlike other contractors we've used, you cleaned up your tools and work area at the end of each day.*

The center piece of the project has to be the cabinet you designed using our stained glassed window. It's just beautiful! *You can be assured that any future work that needs doing on our home we will be contacting you.*

*T.&M. E.*

*Fire Chief/ Homemaker*

*Homeowners*